



WARRANTY POLICY

- Kripflow's products and services are covered by a 1-year warranty period (unless otherwise specified in our official offers) against manufacturing defects or service workmanship, provided that the products are used correctly and as intended. Please note that the Kripflow warranty does not cover "wear and tear," "electric motors" (whether new or repaired), and "electrical parts."
- Claims under this warranty will be honored only after Kripflow determines that the claim falls within the warranty coverage. Kripflow assumes no obligations prior to this determination.
- In the event that equipment/machinery covered by this warranty experiences an unexpected breakdown during the warranty period, Kripflow will provide free servicing, either at its workshop or on-site. This complimentary service includes both workmanship and the replacement of spare parts covered by the Kripflow warranty.
- The Kripflow warranty does not apply to units that have been repaired or altered outside of Kripflow workshops or by non-Kripflow technicians and engineers. Any such alterations, in the judgment of Kripflow, that adversely affect the equipment's operation, misuse, negligence, accidents, damage, failure to adhere to manufacturer instructions, incorrect installation, or connections to improper or fluctuating electric current will void any expressed or implied warranties.
- Kripflow does not bear any liability for indirect, special, incidental, or consequential damages, including but not limited to lost profits, downtime, loss of materials or products, cleanup costs associated with the loss of products, or damage to other equipment.
- The Purchaser agrees to hold Kripflow harmless and will defend and indemnify it against losses related to property damage, personal injury, or death, whether arising from claims, penalties, fines imposed by a government agency for pollution, environmental damage, cleanup, or any other causes. This includes any claims made by third parties against Kripflow or the Purchaser for said damage, personal injury, or death, except where the damage, personal injury, or death is proven to be solely caused by Kripflow's negligence.
- No employee or representative of Kripflow is authorized to modify this warranty in any way.
- Environmental compliance is the responsibility of the Purchaser. Failure to comply with applicable federal, state, or local requirements, rules, and regulations (including notice requirements) will completely void all express or implied warranties of Kripflow.
- The Purchaser agrees to defend and indemnify Kripflow against any claims for damages or profits arising from patent, design, trade secret, copyright, trade name, and/or trademark infringements related to goods manufactured, either wholly or partially, to the Purchaser's specifications.
- Kripflow will be excused from performance under this agreement and will have no liability during any period it is prevented from fulfilling its obligations, in part or in whole, due to delays caused by the Purchaser, third parties, acts of God, war, civil disturbances, fires, floods, frost, manufacturers' production schedules, installation schedules, coordination of trades, delays in transportation, acts of government agencies, accidents, court orders, labor disputes, third-party performance or non-performance, or any other causes beyond Kripflow's reasonable control. This includes failures or fluctuations in electrical power, heat, light, or telecommunications. Such nonperformance will not be considered a default under this agreement or grounds for its termination.
- Kripflow assumes no liability for sales engineering or application information provided by its personnel. The Purchaser agrees to hold Kripflow and its representatives harmless and to indemnify them against any and all claims, losses, suits, damages, judgments, and costs, whether direct or indirect, arising from reliance on said representations regarding sales, engineering, or application information provided by Kripflow and/or its representatives.
- Kripflow, when providing services under this agreement, acts solely as an independent contractor and does not undertake to perform any obligations of the Purchaser, whether regulatory or contractual. Kripflow also does not assume any responsibility for the Purchaser's business or operations.

Kripflow LLC

30 N Gould St, STE 4000, Sheridan, WY 82801, U.S.A.

Phone: (323) 949-6482 | E-mail: info@kripflow.com | Web: www.kripflow.com